



Lüften Clean Co's Standard Policy: 2026

- Please provide at least 48 hours' notice for cancellations or to reschedule. Cancellations with less than 24 hours notice may incur a fee of \$50 for lost time. Things happen! I understand, please reach out anytime - I'm flexible :)
- Payment is due upon completion of service. If paid online in advance - I may require more time, 45\$/hour to go beyond scheduled time listed.
- Payment for excess time should be paid within 24 hours.
- If I go under my estimated timeframe listed, I will give you a percentage back!
- My current rate is 45\$/Hour for rentals and 60\$/Hour for deep cleaning, ect + materials.
- For Client supplied cleaning items, I am not responsible for damage when using your products, supplies, or equipment. *Please give proper instruction if needed.
- Property damage: Notify me within 24 hours of any damage from my services. I'll assess the damage and attempt repair or replacement.
**I am not liable for pre-existing issues or unstable items or for damage caused by others.
- Products I use: 409, Dr Bronner's Unscented & Citrus Pure Castile Soap, Biokleen, Simple Green, and Bleach from time to time. Vinegar, baking soda, Dawn soap, Muse Apothecary odor eliminating spray. Bissel Commercial Carpet cleaning detergent.
- Let me know any important information regarding your property before cleaning. (Special instruction for cabinetry, rugs, fixtures. Areas you'd prefer I avoid. Areas that need more attention. Product preferences, etc)
- I may not be able to remove pre-existing stains or odors.
- If you are unhappy with the result of my service, please notify me within 24 hours, and I will happily fix it for you!
- If you are happy, please refer a friend or leave a review! 😊

PRIVACY: All client information - including names, conditions, and personal details are confidential. I will not share this information. Unauthorized sharing is a serious breach of trust!

I respect you, your home, and your privacy.

I promise to run this business with integrity -- To be fair, honest, and transparent always.

Thanks for your support!